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MR ANTHONY CHEUNG
22 MOUNTBATTEN CL
LONDON
SE19 1AP



Your account number
66998-72150



thameswater.co.uk



Account and billing enquiries
0800 980 8800
Mon-Fri 8am-8pm, Sat 8am-6pm

Water and waste emergencies
0800 316 9800
Lines always open

Your new account.

Dear MR CHEUNG,

26 May 2017

Thanks for letting us know about your recent move. We hope you're settling in well.
Below is some advice on what to do next to make managing your account hassle-free.

It's easier online.

Register your account online and save time, effort and money.

- Set up a Direct Debit for hassle-free payments
- Order money-saving gadgets
- Choose to go paperless

thameswater.co.uk/welcome



The easiest way to pay your bill

Direct Debit enables you to pay automatically on a pre-agreed date. You can also spread payments for better budgeting. If you haven't set one up already just go online or call us.

We will send you your first bill within the next six months and aim to read your meter every six months from that point.

Free ways to save money

You can order free water-saving gadgets, which easily fit to taps, toilets and showers. These could help a family of four save up to £180 a year on their combined water and energy bills. Just go to thameswater.co.uk/savemoney.

Finally, please check that your name and address are right. The easiest way to correct anything is via your online account or by completing the form on the back of the envelope.

We hope you will be very happy in your new home.

Yours sincerely,

Peter Cogan
Director of Customer Operations