Subject: Re: SERVER PROBLEMS TODAY

From: Aubrey Hayward <aubrey.hayward@ransquawk.com>

Date: 30/10/2019, 14:43

To: Jason Earl <jason.earl@thejetgroup.co.uk>

CC: Adam Voce <adam@g-cv.com>, Cynthia Busfield <cecb@cecb.uk>, RPA Williams

<rpawilliams@g-cv.com>, George Eaton-Busfield <george@g-cv.com>

By COB tomorrow we will need to instruct Nandini on Mondays first day or tell her its delayed which is incredibly unfair as its her first day at work post graduation and not morally or professionally acceptable.

## **Aubrey**

On Wed, 30 Oct 2019 at 14:36, Jason Earl <<u>jason.earl@thejetgroup.co.uk</u>> wrote:

Yes, we need to ensure there is a more robust mechism in place for payment of services as Aubs monese card often runs out, leaving us in this awkward position.

This current setup is not allowing senior staff to do their job due to the restrictions and lack of transparency. Chasing Adam is frankly frustrating for card top ups and invoice payments, not just for us, but for Adam too. We've all got better ways to utilise our time.

I've had a long call with Adam last night. I sincerely hope some misunderstandings have been cleared up on both sides, but I guess time will tell. I've worked were requested so done my utmost to keep business operations running despite a huge lack of pay and communication on the matter. My pacience on the matter is close to zero so I be drawing a line of this isn't resolved in the coming couple of days at the latest.

We have Nandini next week. I need to have accommodation and travel covered for that as I'm already in arrears. We need to make a discussion over her laptop too.

## lase

On Wed, Oct 30, 2019, 12:32 PM Aubrey Hayward <aubrey.hayward@ransquawk.com> wrote:

Just to inform we had hosting issues and were unable to utilise our website this morning due to problems with UK Servers. I/we contacted Jason and he was able to assist and rectify relatively quickly. Needless to say its very busy at the moment as we are in the middle of 'earnings season' and without Jasons goodwill we effectively may not have had a service for the rest of the day and beyond. I also was able to get Jase to assist in SIPgate details to access and credit the VOIP telephony system, again all in goodwill.

I am led to believe the 'leadership/directorship' dispute with Jason Earl will be rectified today and Jason will be paid tomorrow. I cannot encourage this outcome strongly enough as we are effectively running blind without 24 hour IT support, similarly we may have to rethink Nandini joining next Monday if Jason is not available.

Regards

Aubrey