
From: admin@ransquawk.com <admin@ransquawk.com> **On Behalf Of** Adam Voce
Sent: 14 May 2019 10:22
To: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>
Cc: RAN Admin <admin@ransquawk.com>
Subject: Re: Debtor's Report

Hi Ruth,

No permissions have been amended at my end.

I did get texted a PayPal code yesterday, but unfortunately I didn't get the communication in time for Ryan to use it, as it expired in 10 minutes, I emailed Ryan to this effect and haven't heard back.

Please let me know if you need me to do anything.

Thanks
Adam

On 14 May 2019, at 10:15, Ruth Spilsbury <ruth.spilsbury@ransquawk.com> wrote:

Good morning Adam,

I trust you are well.

Ryan, our accountant at **Versa**, can no longer access certain areas on PayPal. I need him to produce the latest debtor's report. However he is unable to due to his restricted PayPal access?

Have his permissions been changed?

Kind regards,
Ruth

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From: Ryan Meli <ryan@versaaccountants.co.uk>
Sent: 14 May 2019 10:07
To: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>

Cc: RAN Admin <admin@ransquawk.com>
Subject: RE: Debtor's Report

Hi Ruth,

I have attached two snips of the screens I see when on paypal.

I need to have access to the bank balances so I can reconcile the bank and on the report screen I need access to all reports so I can get and activity report.

Thanks,

From: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>

Sent: 14 May 2019 09:59
To: Ryan Meli <ryan@versaaccountants.co.uk>
Cc: RAN Admin <admin@ransquawk.com>
Subject: RE: Debtor's Report

Hello Ryan,

Thanks for letting me know.

Please could you send me a screenshot so that I can contact PayPal regarding this?

Best,
Ruth

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From: Ryan Meli <ryan@versaaccountants.co.uk>
Sent: 14 May 2019 09:51
To: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>
Cc: RAN Admin <admin@ransquawk.com>

Subject: RE: Debtor's Report

Hi Ruth,

Currently I am having a problem with my paypal account with accessing reports to put the paypal payments on Sage, so the debtors report is not updated.

Once I have solved this problem I will update the debtors report and send it over.

Thanks,

From: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>
Sent: 14 May 2019 09:40
To: Ryan Meli <ryan@versaaccountants.co.uk>
Cc: RAN Admin <admin@ransquawk.com>
Subject: RE: Debtor's Report

Hello Ryan,

I need the current international debtor's report as I am enlisting a third party to pursue foreign debts.

Please could you supply this report ASAP, but please do not include clients at a zero balance or clients in credit?

Kind regards,
Ruth

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From: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>
Sent: 14 May 2019 08:55
To: 'Ryan Meli' <ryan@versaaccountants.co.uk>
Cc: RAN Admin <admin@ransquawk.com>
Subject: RE: Debtor's Report

Hello Ryan,

Are you now able to send over the latest debtor's report?

Kind regards,
Ruth

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From: Ryan Meli <ryan@versaaccountants.co.uk>
Sent: 13 May 2019 11:27
To: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>
Cc: RAN Admin <admin@ransquawk.com>
Subject: RE: Debtor's Report

Hi Ruth,

Just to let you know that we are currently in the process of a new server being installed.

This being said we cannot use sage and I am not sure when this will be up and running so there may be a delay on sending over reports until we have the system back up again.

Thanks,

From: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>
Sent: 13 May 2019 11:19
To: Ryan Meli <ryan@versaaccountants.co.uk>
Cc: RAN Admin <admin@ransquawk.com>
Subject: Debtor's Report

Good morning Ryan,

Please could you send across the latest debtor's report?

Thanks in advance,

Ruth

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<Report page.PNG><Paypal Bank balances.PNG>