From: Adam Voce <adam@g-cv.com> Sent: 17 September 2019 13:49

To: Aubrey Hayward <aubrey.hayward@ransquawk.com>

Cc: George Eaton-Busfield <george@g-cv.com>; Cynthia Busfield

<cecb@cecb.uk>; RPA Williams <rpawilliams@g-cv.com>; Jason, The JET Group
<jason.earl@thejetgroup.co.uk>; Alec Baughan <alec.baughan@ransquawk.com>;

Adam Linton <adam.linton@ransquawk.com>

Subject: Re: URGENT - IT issues and replacement of Archie (and other IT

staff)

Hi Aubrey,

Yes, please look for a replacement for Archie.

If you feel the candidate you have found would be an option then please proceed and let me know how you get on.

Thanks Adam

On 16 Sep 2019, at 14:20, Aubrey Hayward <aubrey.hayward@ransquawk.com> wrote:

Good afternoon again

Again upon reflection but also after what happened Friday I have to raise

this subject (again). Friday the FileServer PC crashed and we were unable to send reports out to clients. Jase was travelling at the time and couldn't be reached, similarly we can't expect 1 person to be on call 24 hours a day 5 days per week. Without an IT person in the office M-F the service is suffering hugely and revenue will suffer accordingly as the increase in unhappy responses has increased dramatically! Can I PLEASE at least look to employ urgently someone to replace Archie, same remuneration, so we can attempt to survive?

I have asked this numerous times and been refused, albeit I'm not sure

why. I also mentioned I was aware of a possible candidate who just left Uni and was looking for a role like this, can we employ her?

Again looking forward to a timely response.

Regards

Aubrev

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