
From: Cynthia Busfield <cecb@cecb.uk>

Sent: 18 September 2019 06:54

To: Alec Baughan <alec.baughan@ransquawk.com>

Cc: Aubrey Hayward <aubrey.hayward@ransquawk.com>; Adam Voce <adam@g-cv.com>; Adam Voce <adam.voce@ransquawk.com>; RPA Williams <rpawilliams@g-cv.com>; george@g-cv.com; Albie Turner <ast@pjmarksandco.com>; Ryan Meli <ryan@versaaccountants.co.uk>; Cynthia Busfield <cecb@cecb.uk>

Subject: RE: SUMMARY UPDATE: JETS NEW BANK DETAILS & CLIENT COMMUNICATIONS / MANAGEMENT & ALEC BAUGHAN FOLLOW UP.

Importance: High

Alec, Aubrey, All,

Please kindly advise myself and Adam Voce by return asap if there are any other know requests / requirements from clients regarding the new bank details or their verification so that Adam and I can try address as swiftly as possible.

Otherwise hopefully the attached updated letter will suffice in all instances unless you otherwise advise.

Regards.

From: Cynthia Busfield <cecb@cecb.uk>

Sent: 18 September 2019 06:16

To: Alec Baughan <alec.baughan@ransquawk.com>

Cc: Aubrey Hayward <aubrey.hayward@ransquawk.com>; Cynthia Busfield <cecb@cecb.uk>; Adam Voce <adam@g-cv.com>; Adam Voce <adam.voce@ransquawk.com>; RPA Williams <rpawilliams@g-cv.com>; george@g-cv.com; Albie Turner <ast@pjmarksandco.com>; Ryan Meli <ryan@versaaccountants.co.uk>

Subject: SUMMARY UPDATE: JETS NEW BANK DETAILS & CLIENT COMMUNICATIONS / MANAGEMENT & ALEC BAUGHAN FOLLOW UP.

Importance: High

Dear Mr Baughan,

PROFESSIONAL COURTESY

I suggest far less embarrassing than not having any bank account for this or any client to be able to pay their subscription fees to – which as I understand was an issue resolved solely down to my own and more significantly, the efforts of Adam Voce.

I also understand Alec that Mr Voce was entirely responsible for securing the Paypal Merchant Service as has allowed RANsquawk to receive revenue funds when a prior service provider ceased to provide a solution.

It seems very evident that he has been fundamental to the survival of the business – even on these two points alone.

And whilst I don't particularly wish to labour the point I am clearly inferring here - i.e. less negativity and criticism from yourself please, particularly at Mr Voce, I further note to the above that he recently similarly endeavoured on your behalf directly, i.e. so as to ensure your latest invoice was satisfied asap (despite no bank details included) – so I think it fair and appropriate to please ask that you show him the respect and gratitude he clearly warrants – and this without having yet raised the additional but very pertinent point (as you may or may not be aware) that he has done all the above in many instances for zero remuneration and on a part time basis – conversely to yourself and others I add.

CLIENT QUERIES, COMMUNICATIONS & MANAGEMENT

However, I trust I have made my point regarding Mr Voce above specifically, and as there are a number of other matters I would like to pick up and discuss with you in the near future anyway I hope we can leave further discussions between us until then (and I envisage this will also enable us to talk directly and hence I hope more positively as aware lots can get lost / be misconstrued in text). And importantly, in order to respond to the matters raised / highlighted below as clearly need to be addressed and resolved asap in the interests of the business I update and provide you / Mr Voce / All with the following from Mr Williams and myself as I hope will assist respectively:

1. Following some related discussions, please find attached a slightly updated letter for use in (re)communicating the new bank details at Santander, and also as I hope will address the concerns and requests raised below by Shaik Nayaz at Jefferies International Limited (Accounts Payable-UK, london_ap@jefferies.com, UK (+44) 2075319345).
2. Additionally I will either email him back directly with this document urgently and/or try and call him directly tomorrow if I get chance - but I cannot promise as I have a number of other appointments in the diary already.
3. However, please note the letter does now include my own and Mr Williams two signatures (as Adam advised he had recalled a request by another client accordingly), but also some updated wording and account details to capture the best ideas as ironically were just included on one of our suppliers invoices coincidentally.

Please kindly also revert to this email with any details you are aware of for anything else needed / requested from clients in regards to informing them of these banking updates or providing them with additional materials or actions as they may have been asked for accordingly?

Also to share that Mr Voce shared with me yesterday that he had a good positive and honest conversation with you regarding the **ANZ client matter** – I will try and respond and address conclusively tomorrow also as aware this has been outstanding – but please do feel free to drop me a reminder if you have seen no action by close of Business tomorrow – and ironically I would be grateful as my diary and 'to do' list is overflowing for personal and business reasons at the moment – many thanks in advance if needed.

CLARIFYING TRANSPARENCY ON INPUTS TO MYSELF AND MY CORRESPONDENCES

Lastly, one additional Point remembered - and as I think best and appropriate for transparency to include here, and also s I intend to share and address in other conversations and communications noting prior negative accusations and inferences addressed to myself / George (my son) / Mr Voce or otherwise.

Of course George, Adam, Mr Williams and others are helping me and inputting to me / my correspondences and understandings on current matters at RANSquawk and the related companies and individuals.

There is clearly a huge amount of information and matters to try and understand and get up to speed on and try help resolve and as seems evident best needed in a short period of time.

However, this does not extinguish my value, nor undermine or deter my appetite awareness to want to try and satisfy my directorial position as best I am able and as I am entitled, and thus it is right that I am duly respected accordingly in the same manner as I offer all others reciprocally (and unfortunately such as has clearly not been the case in numerous recent correspondences – but hence as I intend and have concluded is likely to be in the best of the companies' interests if I seek to address head on - via the use of text, verbal and visual communication forthwith and with the relevant individuals. Indeed I am aware I have a duty to address these matters.

CLARIFYING TRANSPARENCY OF INPUTS TO MYSELF AND MY CORRESPONDENCES

Alec – as mentioned above – and as time allows me – I hope to be in touch shortly to address the other points that need / would like to discuss with you also (positively I trust).

I have copied in VERSA Accountants so they are aware of the information being sent to clients as it is relevant to billing and invoicing and banking of course.

Thanks

Cindy

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From: Alec Baughan <alec.baughan@ransquawk.com>
Sent: 17 September 2019 15:00
To: Cynthia Busfield <cecb@cecb.uk>; George Eaton-Busfield <george@g-cv.com>; Adam Voce <adam@g-cv.com>; Adam Voce <adam.voce@ransquawk.com>; RPA Williams <rpawilliams@g-cv.com>
Cc: Aubrey Hayward <aubrey.hayward@ransquawk.com>
Subject: RE: The Jet Group Services Limited - Bank details confirmation
Importance: High

How bloody embarrassing is this... they're chasing yet again as they've still had no reply. L

From: Alec Baughan <alec.baughan@ransquawk.com>
Sent: 13 September 2019 12:42
To: 'Cynthia Busfield' <cecb@cecb.uk>; 'George@g-cv.com' <george@g-cv.com>; 'Adam Voce' <adam@g-cv.com>; 'Adam Voce' <adam.voce@ransquawk.com>; 'RPA Williams' <rpawilliams@g-cv.com>
Cc: Aubrey Hayward <aubrey.hayward@ransquawk.com>
Subject: FW: The Jet Group Services Limited - Bank details confirmation
Importance: High

Once again, Jefferies are chasing – we look terribly unprofessional when you don't reply.

From: Shaik Nayaz <snayaz@jefferies.com> **On Behalf Of** 'london_apqueries' via RAN Admin
Sent: 13 September 2019 12:39
To: RAN Billings <billings@accounts.ransquawk.com>; admin@ransquawk.com
Cc: london_apqueries <london_apqueries@jefferies.com>
Subject: RE: The Jet Group Services Limited - Bank details confirmation

Hi,

Could you please provide an update on the below email

Regards

Shaik Nayaz

Jefferies International Limited

Accounts Payable-UK
london_ap@jefferies.com

UK (+44) 2075319345

From: Shaik Nayaz <snayaz@jefferies.com> **On Behalf Of** london_apqueries
Sent: Thursday, September 12, 2019 8:18 PM
To: RAN Billings <billings@accounts.ransquawk.com>; admin@ransquawk.com
Cc: london_apqueries <london_apqueries@jefferies.com>
Subject: RE: The Jet Group Services Limited - Bank details confirmation

Hi

Could you please provide an update on the below email

Regards

Shaik Nayaz

Jefferies International Limited

Accounts Payable-UK
london_ap@jefferies.com

UK (+44) 2075319345

From: Shaik Nayaz <snayaz@jefferies.com> **On Behalf Of** london_apqueries
Sent: Monday, September 09, 2019 3:21 PM
To: RAN Billings <billings@accounts.ransquawk.com>; admin@ransquawk.com
Cc: london_apqueries <london_apqueries@jefferies.com>
Subject: RE: The Jet Group Services Limited - Bank details confirmation

Hi

Could you please submit the attached with manual signature and date.

Thank you

Shaik Nayaz

Jefferies International Limited

Accounts Payable-UK
london_ap@jefferies.com

UK (+44) 2075319345

From: RAN Billings <billings@accounts.ransquawk.com>
Sent: Monday, September 09, 2019 1:35 PM
To: london_apqueries <london_apqueries@jefferies.com>; admin@ransquawk.com
Subject: RE: The Jet Group Services Limited - Bank details confirmation

[External Message]

Hi Shaik,

Please see attached the letter we sent out when the invoices were sent out.

Please let me know if there is anything else I can help you with.

Thanks,

From: Shaik Nayaz <snayaz@jefferies.com> **On Behalf Of** london_apqueries
Sent: 06 September 2019 17:38
To: RAN Billings <billings@accounts.ransquawk.com>; admin@ransquawk.com
Cc: london_apqueries <london_apqueries@jefferies.com>
Subject: The Jet Group Services Limited - Bank details confirmation

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Dear Supplier,

We have received the attached invoice for payment.

However the bank details as per the invoice copy is different what we had setup on our system.

Could you please provide your new bank details on the **company letterhead along with the Manual signature and date.**

So that we can update the bank details in our system for future payments.

Your prompt response would be appreciated

Thank you

Shaik Nayaz

Jefferies International Limited

Accounts Payable-UK
london_ap@jefferies.com

UK (+44) 2075319345

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