

Subject: RE: Request Updated: Hi there, im just looking at the invoice and want to query a few things. 1- what is a service adjustment and why is this charge on there 2-we hav...

From: George Eaton-Busfield <george@g-cv.com>

Date: 06/04/2017, 12:34

To: Anita Darbar <anita.darbar@ransquawk.com>, WeWork Community Management <support+id532070@weworkcm.zendesk.com>, "Jason, The JET Group" <jason.earl@thejetgroup.co.uk>

CC: Aubrey Hayward <aubrey.hayward@ransquawk.com>, George Eaton-Busfield <george@g-cv.com>, Adam Voce <adam@g-cv.com>, Adam Linton <adam.linton@ransquawk.com>

Anita, Jason,

THIS IS OF CRITICAL PRIORITY NOW.

Please see previous email .. and I update here for Becky / you accordingly.

JET are liquid and with the funds required to make payment and are wanting to settle this invoice TODAY - specifically in order to ensure no fine is incurred. BUT - seem to be two / three key issues as follows:

1. **The Invoices are in the wrong bloomin "legal name"** - and I assume been since September when THE JET GROUP took over the office costs under contract with Realtime Analysis and News. Why has this not been updated.

(I refer to the legal name referred to - this is and has been incorrect since September - JASON / BECCY you need to get these reissued in **THE JET GROUP NAME AS A MATTER OF URGENT PRIORITY**.)

2. There appear to be charges that are not agreed / not due:
 - a. **EXTRA MEMBERS?** - Company cancelled all agreed Extra Members recently and new ones resolved only to be provided subject to Board or Leadership Team Approval. This has and likely will not be provided in any instance.
 - b. **SERVICE RETAINER ADJUSTMENT** - WTF is this? I have not seen before and have no idea - Please advise but this is a significant amount.

Please advise / address and pay asap.

On my mobile if needs be and funds transferred from Lloyds as required.

Thanks

G

From: Anita Darbar [mailto:anita.darbar@ransquawk.com]

Sent: 06 April 2017 12:18

To: WeWork Community Management <support+id532070@weworkcm.zendesk.com>

Cc: George Eaton-Busfield <george@g-cv.com>

Subject: RE: Request Updated: Hi there, im just looking at the invoice and want to query a few things. 1- what is a service adjustment and why is this charge on there 2-we hav...

Hi Becky,

That's fine, please come back to me soon as we need to clear this off by today.

Kind regards,
Anita

From: WeWork Community Management [mailto:support@weworkcm.zendesk.com]

Sent: 06 April 2017 09:58

To: Anita <anita.darbar@ransquawk.com>

Subject: Request Updated: Hi there, im just looking at the invoice and want to query a few things. 1- what is a service adjustment and why is this charge on there 2-we hav...

###- Please type your reply above this line -###

Your support request (532070) at WeWork has been updated . Simply reply to this email to add a comment.



WeWork Moorgate Community Management (WeWork Community Management)

Apr 6, 9:57 AM BST

Hi Anita,

Thanks for submitting a ticket. Please give me a little while as I look into this for you.

Thanks,

Becky



Anita

Apr 6, 9:39 AM BST

Hi there,

im just looking at the invoice and want to query a few things.

1- what is a service adjustment and why is this charge on there

2-we have 3 extra members on there however this has not been requested,

we have had a few issues with payment online as we have out card details etc and queried this.

is someone able to get back to me please as soon as as so we can pay this today.

thanks
anita

This email is a service from WeWork Community Management. Delivered by [Zendesk](#)

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— Attachments: —

WeWork_Invoice_1491476977.pdf

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