



Aubrey Hayward <aubrey@quaestusfinancial.com>

Fwd: FW: Subscription payment

1 message

Aubrey Hayward <aubrey.hayward@newsquawk.com>
To: Jason Earl <jaseearl@gmail.com>
Cc: aubrey@quaestusfinancial.com

Tue, Mar 23, 2021 at 10:46 AM

----- Forwarded message -----

From: **Alec Baughan** <alec.baughan@newsquawk.com>
Date: Sat, 20 Mar 2021 at 10:48
Subject: FW: Subscription payment
To: Mehul Patel <mehul@newsquawk.com>, Aubrey Hayward <aubrey@newsquawk.com>, Jason Earl <jason.earl@newsquawk.com>

Adam confirming he's changed the email address that PayPal invoices are sent by, from Adam@g-cv.com to adam.voce@ransquawk.com, following a customer enquiry about receiving an invoice from The Jet Group Services Limited and from an email address he didn't recognise (Adam@g-cv.com).

Also note Ruth's reply to the customer, referencing the RANSquawk company number, "The Jet Group Limited".

From: Adam Voce <adam@g-cv.com>
Sent: 04 March 2019 14:43
To: Aubrey Hayward <aubrey.hayward@ransquawk.com>
Cc: Alec Baughan <alec.baughan@ransquawk.com>
Subject: Re: Subscription payment

All done.

A

On 4 Mar 2019, at 12:27, Aubrey Hayward <aubrey.hayward@ransquawk.com> wrote:

Can you change this Adam perhaps to your Ransquawk email?

----- Forwarded message -----

From: **Ruth Spilsbury** <ruth.spilsbury@ransquawk.com>
Date: Mon, 4 Mar 2019 at 09:52
Subject: RE: Subscription payment
To: Operations <operations@redwintercapital.com>
Cc: RAN Admin <admin@ransquawk.com>

Good morning Imran,

Thanks for your email.

Absolutely, thank you for checking and please continue to do so if you are unsure.

Have a great week,

Ruth

<image001.png>

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From: Operations <operations@redwintercapital.com>
Sent: 04 March 2019 09:45
To: Ruth Spilsbury <ruth.spilsbury@ransquawk.com>
Cc: RAN Admin <admin@ransquawk.com>
Subject: Re: Subscription payment

Hi Ruth,

Sure no problem, I will do that now. I just wanted to confirm the paypal invoice, as it was requested from an email address that I didn't recognise.

Thanks, Imran

On 04/03/2019 09:42, Ruth Spilsbury wrote:

Good morning Imran,

Thank you for your email.

Apologies we have had a small number of clients advise us that they have been unable to pay using World Pay.

We have raised this with World Pay and were advised that their IT team is

aware of the problem.

As they couldn't indicate when it will be fixed, we have decided to use PayPal to "bridge the gap" until World Pay is working as it should be.

Would you be able to complete the PayPal invoice we have sent to you instead?

Thanks in advance,

Ruth

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-----Original Message-----

From: admin@ransquawk.com <admin@ransquawk.com> On Behalf Of Markets

Sent: 04 March 2019 09:41

To: RAN Admin <admin@ransquawk.com>; operations@redwintercapital.com

Subject: Re: Subscription payment

Apologies, I realised I sent this from the wrong email address. It should be for the email address operations@redwintercapital.com.

Thanks, Imran

On 04/03/2019 09:10, Markets wrote:

Hi there,

I received an email over the weekend that my monthly payment had failed. I'm not sure why, as the card has not expired, and there is no issue with the credit limit.

I also received a paypal request from Jet services Ltd for the amount £60 this morning. The email contact details on the payment request was

Adam@g-cv.com

I just wanted to confirm that you recognise this paypal request. I am happy to pay it, but as I don't recognise the associated email, I always double check.

Do you also have any reason that you are aware of, regarding why my worldpay transaction was declined?

Thanks, Imran

--

Imran Khan

Director

Tel: +44 7469 700 500

Email: operations@redwintercapital.com

Red Winter Capital Ltd.

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